

Legal Issues in Privacy & Cyber Security

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Ferris Adi

Instructor, Cyber Security Management Program/ University of Toronto School of Continuing Studies, Former Risk Manager

TD Bank

Ferris is a Senior Cyber Security and compliance manager with Rogers, Toronto. Before Rogers, Ferris worked as Security and Risk Manager at TD bank for four years. Ferris is an experienced professional with over 20 years of experience specializing in information security governance, IT risk management, project management, compliance, operational risk, and enterprise infrastructure and operations for clients in the Telecom, financial services, construction, engineering, and retail industries. Ferris has also performed information security functions for the most significant public and private companies in Canada, Aecon and Symcor and TD bank. Ferris is an instructor, Cyber Security Management Program at the University of Toronto. Ferris developed leadership skills through his career, i.e., communicating effectively, thinking strategically and analytically and solving problems. Ferris holds a Master of Business Administration - MBA-Project Management. Ferris is a Certified Information Systems Security Professional (CISSP). Ferris is a frequent speaker at cybersecurity conferences such as ISACA Canada, CIFI Toronto Conference, CISO forum, data connectors and information security forum in Dublin, Ireland.



Imran Ahmad

Partner

Blake, Cassels & Graydon LLP

Imran is a Partner at Blake, Cassels & Graydon LLP with a specialization in privacy, cybersecurity and technology law. As part of his cybersecurity practice, Imran works closely with clients to develop and implement practical strategies related to cyber threats and data breaches. He advises on legal risk assessments, compliance, due diligence and risk allocation advice, security, and data breach incident preparedness and response. In addition, Imran acts as “breach counsel” in the event of a cybersecurity incident, such as a data or privacy breach. He also provides representation in the event of an investigation, an enforcement action or a litigation. Imran is the author of Canada’s first legal incident preparation and response handbook titled *Cybersecurity in Canada: A Guide to Best Practices, Planning, and Management* (LexisNexis, August 2017). In his privacy law practice, he advises clients on compliance with all Canadian federal and provincial privacy and data management laws. He has a particular focus on cross-border data transfer issues and enterprise-wide governance programs related to privacy and information governance.

Richard Austin

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Partner

Deeth Williams Wall

Sara Azargive

Sr. Privacy Officer, Office of the General Counsel and Corporate Secretary

Metrolinx



Claude Baksh

Chief Compliance Officer, Chief Risk Officer, Chief Privacy Officer and Chief AML Officer

Computershare Canada

Claude Baksh is the current Chief Compliance Officer; Chief Privacy Officer and Chief AML Officer with Computershare Trust Company of Canada (“Computershare”); and the Chief Risk Officer for Computershare’s North American businesses (excluding loan services) and the global Issuer Services Business. Reporting to the global Chief Risk Officer and the Board, he has responsibility for developing and leading the Canadian Compliance and North American Risk strategies and implementing programs required to improve the Risk and Compliance capabilities across the organization while ensuring compliance with all applicable legal and regulatory obligations. Claude has over 25 years of experience in compliance, operational risk, securities and governance areas. He provides seasoned judgment and a unique leadership style based upon integrity, respect and an unwavering commitment to achieving results in the best interest of senior management, shareholders and the company overall. His experience has allowed him to develop an excellent understanding of financial services legislation, regulations and guidelines, including market conduct and governance matters with significant exposure to Canada, U.S., U.K. and Asia Pacific risk and compliance environment.



Ann Cavoukian

Executive Director

Global Privacy & Security by Design Centre

Dr. Ann Cavoukian is recognized as one of the world’s leading privacy experts. Dr. Cavoukian served an unprecedented three terms as the Information & Privacy Commissioner of Ontario, Canada. There she created Privacy by Design, a framework that seeks to proactively embed privacy into the design specifications of information technologies, networked infrastructure and business practices, thereby achieving the strongest protection possible. In 2010, International Privacy Regulators unanimously passed a Resolution recognizing Privacy by Design as an international standard. Since then, PbD has been translated into 40 languages

Dr. Cavoukian was previously the Distinguished Expert-in-Residence, leading the Privacy by Design Centre of Excellence at Ryerson University. Dr. Cavoukian is also a Senior Fellow of the Ted Rogers Leadership Centre at Ryerson University, and a Faculty Fellow of the Center for Law, Science & Innovation at Sandra Day O’Connor College of Law at Arizona State University.

Dr. Cavoukian is the author of two books, “The Privacy Payoff: How Successful Businesses Build Customer Trust” with Tyler Hamilton and “Who Knows: Safeguarding Your Privacy in a Networked

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World” with Don Tapscott. She has received numerous awards recognizing her leadership in privacy, including being named as one of the *Top 25 Women of Influence in Canada*, named among the *Top 10 Women in Data Security and Privacy*, **named as one of the ‘Power 50’ by Canadian Business**, she was awarded the *Meritorious Service Medal* by the Governor General of Canada for her outstanding work on creating Privacy by Design and taking it global (May, 2017), named as one of the *50 Most Impactful Smart Cities Leaders*, (November, 2017), named among the *Top Women in Tech*, (December, 2017), was awarded the *Toastmasters District 60 Communication and Leadership Award*, (April, 2018) and most recently, named as one of the *Top 100 Leaders in Identity* for a second year in a row, (February, 2019).



Laura Davison

Vice President, Chief Privacy Officer, General Counsel & Corporate Secretary

eHealth Ontario

Laura Davison is a privacy professional and lawyer who has specialized in privacy since 2004. Currently Vice-President, Chief Privacy Officer and General Counsel of eHealth Ontario, Laura has also served as Chief Privacy and Compliance Officer for IC/ES and Deputy Chief Privacy Officer of Deloitte, where she had national responsibility for privacy. Prior to that Laura was a privacy consultant for Deloitte, where she advised a wide range of domestic and international clients. Laura has also been an active contributor to Canada’s growing privacy professional. Her contributions include terms as chair of the privacy and access sections of both the Ontario and Canadian Bar Associations and appointments to IAPP’s Canadian Advisory Board and Educational Advisory Board.



Sandeep Deol

Legal Counsel - Information Management (Privacy) and Technology, Corporate/Commercial

University Health Network



Charles Docherty

Assistant General Counsel

Canadian Bankers Association

Mr. Docherty completed his undergraduate degrees – BA and LLB, at the University of Ottawa, and later obtained a Master’s degree in Banking and Financial Services Law from Osgoode Hall Law School. His primary responsibilities as Assistant General Counsel at the Canadian Bankers Association (CBA) include cyber-security, legal analysis and negotiation and drafting of agreements. His areas of focus include financial services regulation with emphasis on *Bank Act*, litigation (including interventions on behalf of the banking industry), privacy, and constitutional issues.

Rafael Eskenazi

FIPP Director

University of Toronto

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David Goodis

Assistant Commissioner

Information and Privacy Commissioner of Ontario

David Goodis is Assistant Commissioner (Policy & Corporate Services) with the Information and Privacy Commissioner of Ontario. David is a graduate of Western University's law school, and was called to the Ontario Bar in 1988. David has represented the IPC in hearings before the Divisional Court, the Ontario Court of Appeal, and the Supreme Court of Canada. David recently authored the *2019 Annotated Ontario Freedom of Information and Protection of Privacy Acts*, and teaches administrative law and privacy law at Osgoode Hall Law School, and administrative law at the University of Toronto's Faculty of Law.



Elsbeth Hagan

Global Compliance

McCain Foods Limited

Elsbeth Hagan is General Counsel, Global Compliance at McCain Foods Limited. During her time with McCain she has had primary accountability for legal and regulatory risk management in the high-growth and diverse region encompassing Asia Pacific, Middle East and Africa. Elspeth has also managed legal partnership with innovation and technology stakeholders at McCain and more recently assumed global responsibility for compliance, including in respect of privacy, cyber security, and information governance; anti-corruption; competition; trade sanctions; supplier risk; and code of conduct.

Prior to joining McCain, Elspeth was chief privacy officer and handled a variety of complex commercial and compliance matters in the energy, industrial, and health-care sectors of Siemens, a global engineering firm. She has also practiced with McCarthy Tétrault (IT/IP) in Toronto and McInnes Cooper in Saint John. She has a JD from Osgoode Hall and completed undergraduate and graduate work at the University of Toronto. Elspeth is the national President of Women General Counsel Canada and an Atlantic Region Ambassador for Women Get on Board; she participates in many committees and boards feeding her passion for strong communities, museums and diversity. Elspeth enjoys living in the beautiful Saint John River Valley with her husband and sons.



Mark Hayes

Hayes eLaw LLP

Mark is one of Canada's best known technology, copyright and privacy lawyers. His practice focuses on commercial and litigation matters relating to intellectual property and copyright, entertainment and media, information technology and Internet privacy and access to information. Mark has extensive experience with regulatory matters and Canadian federal tribunals, including the Copyright Board of Canada. Mark's clients range from Fortune 500 companies to individual website operators, and include a number of industry associations. Mark has for several years provided pro bono legal services to Child Find Manitoba, the Canadian Centre for Child Protection and www.cybertip.ca, the Canadian child pornography tip line.

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John Heaton

Partner, Cyber Security Advisory

KPMG



Vanessa Henri

Privacy and Cybersecurity Group

Fasken

Vanessa specializes in the law of personal data protection and information security. As part of her practice, she advises organizations on the operationalization of related concepts, such as privacy and information security in design (“*privacy by design*” and “*security by design*”).

She has the *Data Protection Officer* designation and proven experience of supporting organizations with various data protection laws, such as the *General Data Protection Regulations* (GDPR), and others. Standards applicable to entities whose economic activities are highly dependent on the use of both confidential and personal data. Vanessa helps organizations, especially those in the emerging technology sector, to preemptively manage legal data risks to build trust with their customers and gain a competitive advantage.

She frequently assists organizations in the negotiation of trade agreements with security and data protection requirements, particularly in the technology sector. She also advises boards of directors on risk management related to data protection and information security, ensuring that they and their organizations comply with their obligations and obligations. avoid liability.

Vanessa holds a Master of Laws degree (LL.M.) in cyber espionage from McGill University and teaches a course on cybersecurity business practices at St. Thomas University, Florida, USA, where she is also a member of the Advisory Committee for the Master’s Program in Cybersecurity and Privacy. Her *Dark Net studies* were funded by the Quebec Bar and published in the *Canadian Journal of Law and Technology*.

In addition to being an accomplished author, Vanessa has been an expert in various media events. She is invited as a speaker, worldwide, particularly in Silicon Valley, Tokyo and Paris. Prior to joining Fasken, Vanessa was the Director of Legal Services and Privacy and was a Data Protection Officer with a cybersecurity firm that is a member of a large multinational technology company. Information, Internet of Things and Emerging Technologies.

Vanessa is involved with organizations committed to the cause of women in the technology sector and is a member of investment associations where she often discusses the effect of disruptive technologies on the securities market.

Gillian Kafka

Legal Counsel and Chief Privacy Officer

Hamilton Health Sciences

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Constantine Karbaliotis

Director

PWC Canada

Constantine Karbaliotis is an expert in global privacy compliance and privacy management, with numerous privacy credentials (CIPP/C/US/E, CIPT, CIPM and FIP), Constantine regularly speaks, teaches and participates internationally at privacy events. Constantine recently joined as a director at PwC Canada in its privacy practice, after serving as Vice-President for Nymity, a software company serving privacy offices. Prior to that Constantine was global chief privacy officer for Mercer where he managed the company's internal compliance and the development and implementation of privacy programs, policies, and initiatives. Before Mercer, Constantine led the global privacy compliance program at Symantec, following his role as an executive consultant at CGI leading its privacy and security practice in Toronto. Before beginning his career in privacy, Constantine ran his own law practice. Constantine holds a J.D. from Queen's University at Kingston, Ontario and was called to the Bar of the Province of Ontario in 1986.

Altaf Kassam

Director, Information Management

Children's Aid Society of Toronto



Sylvia Kingsmill

Partner, National Lead, Privacy, Regulatory & Information Management

KPMG

Sylvia has over 15 years' experience providing strategic, risk management and compliance advisory services, serving both the public and private sectors. She advises executive teams on data-driven digital strategies to support major business transformations in alignment with new regulations, policy and data governance trends, having successfully deployed national health registries, patient portals and data analytics platforms.

Her specialty is transforming existing corporate compliance and privacy programs in response to internal audits, regulatory findings and exams. She often deals with Privacy Commissioners remediating compliance orders, and has advised on some of the largest, high-profile data breach investigations.

Sylvia is a lawyer by training and often speaks about the intersection of emerging technologies, trustworthy AI, ethical use of data, privacy and regulatory expectations. Her privacy career began at the Information Privacy Commissioner's office (for Ontario) where she conducted extensive pan-Canadian privacy reviews involving consent management, cross-border data flows, data sharing models and outsourcing issues, and amended privacy regulations to enable registries to operate seamlessly for eHealth initiatives.

Sylvia launched the Privacy by Design Certification Program together with Dr. Ann Cavoukian, former provincial privacy regulator, for readiness against the new *General Data Protection Regulation* (GDPR), having successfully certified several global organizations for proof of compliance

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to privacy regulators.



Vance Lockton

Manager, Digital Compliance

Waterfront Toronto

Vance Lockton is the Manager, Digital Governance for Waterfront Toronto. In this role, he is focused on ensuring that strong privacy, cybersecurity, and data governance principles and protections are incorporated into intelligent community developments on Toronto's Eastern Waterfront, including the current Sidewalk Toronto project. Prior to coming to Waterfront Toronto, Vance spent 7 years with the Office of the Privacy Commissioner of Canada (OPC) across a variety of roles, including policy development, business advisory and stakeholder relations functions. Vance has an M.Sc. in Computer Science and an M.P.P. in Public Policy; he also holds both the Certified Information Privacy Professional/Canada (CIPP/C) and the Certified Information Privacy Manager (CIPM) from the International Association of Privacy Professionals (IAPP).



Iain Paterson

Managing Director

Cycura Professional Services Group

Iain is a Cyber Security veteran with more than 16 years of experience in Information Security. He has designed and run security operations programs in large Banking, Healthcare, and Government organizations. His experience as a practitioner brings a critical understanding of the needs and challenges of organizations and bridges the gap between technologist and senior management.

As Managing Director of Cycura's professional services group, Iain acts as project executive on Offensive Security and Incident response initiatives.

Iain holds information security designations from ISC2, SABSA, and ISACA and an MBA from Athabasca University in Alberta, Canada.

Ruby Rai

Cyber Practice Leader

Canada, Marsh & McLennan Companies



Holly Shonaman

Chief Privacy Officer

RBC

Holly has enjoyed a 20+ year RBC career and is responsible for the privacy risk management program across all businesses and functions. The program is supported by an enterprise team as well as a UK/EU Data Protection Officer and Privacy Officers worldwide.

Holly has held a variety of roles at RBC, including strategy, sales strategic initiatives, communications and risk oversight. She began her RBC career as a lawyer with an M&A and bank regulatory focus. She holds a bachelor and masters of law, and is a Certified Information Privacy

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Manager.

Isaac Straley

Chief Information Security Officer

University of Toronto

Isaac holds the inaugural appointment of chief information security officer (CISO) at the University. In this dynamic role, Isaac reports to the chief information officer (CIO), and has oversight of the tri-campus Information Security program for the University of Toronto, ensuring that the U of T's networks, systems, and information are protected in a way that enables the missions of the university. In his last role, Isaac was at the University of California, Irvine for 13 years, where he held a dual post of both CISO and privacy officer.



Erica Zarcovich

General Counsel and Chief Privacy Officer

Cancer Care Ontario

Erica Zarcovich is the General Counsel, Chief Privacy Officer & Corporate Secretary of Cancer Care Ontario (CCO). CCO is the Ontario government's advisor on the cancer and renal systems, as well as on access to care for key health services and is one of the key agencies being amalgamated into Ontario Health (OH). Prior to her position at CCO, Erica worked at a Bay Street law firm practising corporate law. Erica holds an HBSc from Trinity College, University of Toronto, an LLB from Queen's University, and an LLM from Osgoode Hall Law School. She lives in Toronto with her husband and two children.