

Professional Regulation and Discipline

DAY ONE PROGRAM AGENDA: TUESDAY, OCTOBER 6, 2020

10:00 - 10:15 EDT



Welcome and Opening Remarks from the Chairs

Gillian Hnatiw, Hnatiw and Co.

Maryan Gémus, Manager, Ontario College of Pharmacists



10:15 - 11:00 EDT



New Cases, Legislation, Trends & Concerns, Impact of Covid

Natasha Danson, Lawyer, Steinecke, Maciura, LeBlanc

11:00 - 11:45 EDT



What Does the Public Expect From Professional Regulators?

Craig Roxborough, Manager, Policy Department, College of Physicians and Surgeons of Ontario

11:45 - 12:30 EDT



Measuring Up: Meeting the Challenges in Regulatory Performance Measurement

Claude Balthazard, V.P. Regulatory Affairs and Registrar, Human Resources Professional Association



Shenda Tanchak, Principal Consultant, Magnetic North Consulting; Former Registrar and CEO, College of Physiotherapists of Ontario

12:30 - 13:15 EDT Break

13:15 - 14:00 EDT



Human Rights and the Duty to Accommodate Professionals Fighting Addiction and Mental Illness

Tyler Boggs, Associate Lawyer, Cavalluzzo LLP

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14:00 - 14:45 EDT



Risk-Based Regulation: A Winning Approach for Proactive Prevention of Harm

Marc Spector, Lawyer, Director of Professional Regulation, College of Early Childhood Educators



Cathi Mietkiewicz, Principal, Mietkiewicz Law

14:45 - 15:00 EDT Break

15:00 - 16:00 EDT



Best Practices in Managing the Challenge of Sexual Harassment & Abuse Allegations

Moderator: Gillian Hnatiw, Hnatiw and Co.



Lai-King Hum, Discrimination and Harassment Counsel, DHC Program, Law Society of Ontario; Founder, Hum Law Firm



Maryan Gémus, Manager, Ontario College of Pharmacists

Naakai Garnette, Director, Professional Conduct, College of Massage Therapists of Ontario

16:00 - 16:45 EDT



Update on Privacy and Cyber Security for Regulated Professional Bodies in the Covid-19 Environment

Richard Austin, Partner, Deeth Williams Wall LLP



Jennifer Davidson, Associate, Deeth Williams Wall LLP

16:45 EDT

End of Day One

DAY TWO PROGRAM AGENDA: WEDNESDAY, OCTOBER 7, 2020

10:00 - 10:15 EDT



Welcome and Opening Remarks from the Chair

Lisa S. Braverman, Barrister & Solicitor, Private Practice

10:15 - 11:45 EDT



Overcoming the Challenges of Remote Investigation

Dean Benard, President and Founder, Benard + Associates

11:45 - 12:45 EDT



Mediating Disputes Between Members and Patients

Jane Kidner, LL.M. (ADR), J.D., B.A., Q.Med.



Lori L. Long, Director, Professional Conduct and Regulatory Affairs, Royal College of Dental Surgeons of Ontario

12:45 - 13:30 EDT Break

13:30 - 14:15 EDT



Best Practices in Complaint Management: What CARNA Learned from Its Review by the Professional Standards Authority

Joy Peacock, Chief Executive Officer (CEO) and Registrar, College and Association of Registered Nurses of Alberta

14:15 - 15:15 EDT



Procedural Fairness in Professional Complaints and Discipline Proceedings

Lisa S. Braverman, Barrister & Solicitor, Private Practice

15:15 - 15:30 EDT Break

15:30 - 16:15 EDT



Managing a Member's Unprofessional Interpersonal Behaviour to Protect the Public Interest

Ted Bober, Director, Clinical Services, Physician Health Program, Ontario Medical Association

DAY TWO PROGRAM AGENDA: WEDNESDAY, OCTOBER 7, 2020

16:15 - 17:00 EDT



Online Communication - Supporting Ethical and Professional Practice in the Age of Social Media

Lise Betteridge, MSW, RSW, Registrar and CEO, Ontario College of Social Workers and Social Service Workers

17:00 EDT

End of Day Two