

Operational Risk Management

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Rex Alex

Assistant Vice President, Operational Risk

Canadian Western Bank

With over 20 years of experience in banking and risk management, Rex Alex currently works at CWB Financial Group as Assistant Vice President, managing the Operational Risk Management division. Rex gained his risk management expertise working with various Canadian Schedule I and Schedule II Banks, Crown Corporations as well as various International Financial Organizations. Rex also teaches undergraduate students various investment management and finance courses at Concordia University of Edmonton. Rex volunteers with Edmonton CFA Society as a Board of Director and is currently serving as the Vice President of the Society. Rex is also a member of the Program Review Committee at Northern Alberta Institute of Technology (NAIT). Rex is a CFA Charter holder, has a Masters Diploma in Business Administration and Bachelor of Science degrees. He has also completed Executive level courses at Schulich Business School and New York Institute of Finance.



Saad Ali

Director, Governance, Controls & Operational Risk

CIBC

Norman Baldwin

Partner

GRC Vista Risk Consulting



Tanna Brodbar

Vice President, Operational Risk Management

Great-West Lifeco

Tanna is Vice President of Operational Risk Management at Great-West Lifeco, where she leads the corporate group that establishes, executes, monitors and manages the Corporation's operational risk management and oversight methodologies and practices. Tanna also heads up the Corporation's supplier risk and fraud risk oversight functions. She holds a Master of Arts in Humanities from York University and an MBA in Leadership from European University Business

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School. A highly strategic leader, Tanna brings creativity, collaboration and agile discipline to enable the Corporation to balance risk/reward in a rapidly changing environment. When time permits, Tanna enjoys teaching and speaking about leadership and risk management. Aside from her family, Tanna's other personal passion is Muay Thai kickboxing and in late evenings, you can often find her battling it out in a mid-town Toronto kickboxing gym.



Richard Cartwright

Senior Program Management Consultant

MZP Solutions

Richard is a senior GRC and Cyber Risk/Security adviser with over 25 years successfully delivering value for organizations in oil and gas, energy, utilities, and healthcare.



Mumtaz Chaudhary

Executive Director & Co-Founder

Pragilis Solutions Inc.

Mumtaz Chaudhary is the Executive Director and Co-Founder at Pragilis Solutions—a boutique consultancy that partners with CEOs and executives to anticipate change before it arrives in their organizations. After spending over a decade consulting to companies in the higher education, energy, machinery, mining, financial services, retail and technology sectors, Mumtaz knows what it takes to build change-resilient organizations and change-ready leaders—and it's not managing change as a one-off event. It's building change management skills for the future. A thought leader for Pragilis, Mumtaz routinely writes for notable publications such as Consult Magazine and Change Management Review. Mumtaz often speaks on how companies can properly engage their people to deliver successful change—digital, organizational, strategic or otherwise. Mumtaz has an active interest in helping companies lead people-centered change and looks for opportunities to incorporate agile, design-thinking and lean principles into her distinctive approach. Mumtaz is a Certified Change Management Professional™ (CCMP) and holds a B.Sc. in Science, Technology and Society from the University of Calgary.



Shaheen Chaudhary

Executive Director & Co-Founder

Pragilis Solutions Inc.

Shaheen Chaudhary is the Executive Director and Co-Founder at Pragilis Solutions. After having gained over a decade of experience working for the world's largest consulting firms, Shaheen left his comfortable corporate job to launch his own company—a boutique consultancy with his wife, Mumtaz. And, he hasn't looked back. Throughout his career, Shaheen has always enjoyed turning challenges into opportunities. Through his firm's efforts, he's assisted a growing number of organizations not only survive, but thrive, using his expertise and guidance. Shaheen is passionate about emerging technologies, entrepreneurship and the future of work. Shaheen is an ITIL®

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certified professional and holds a B.Sc. in Computer Science from the University of Calgary.



Eslam Eldakrory

Director, Operational Risk Management & Business Continuity Management

Home Trust Company

With over 17 years of experience, Eslam currently leads the Business Continuity and Business Risk Management in Home Trust Company where he designs, monitors, and manages the Business Continuity Management program for the company, Eslam's core focus is to ensure both business resilience and emergency response preparedness are effectively embedded into business process, functions and teams to navigate through emergencies and critical business disruption events. Eslam built his experience as he assumed different leadership roles in Business Continuity and Enterprise Risk Management with different financial institutions in several countries and in various sectors from Banking, Insurance, Leasing, Brokerage and Mortgage. Eslam has a bachelor degree in finance as well as a master degree in Banks' management, a diploma in Credit Risk Management, a Chartered Risk Analyst, Associate- Life Management Institute-ALMI®, a Certificate in Risk Management and Assurance-CRMA® and a Certified Internal Auditor-CIA®, Eslam believes deeply in the value of continuous learning. Eslam is deeply passionate about his area of expertise and he believes in Steve Job's quote "The Only Way To Do Great Work Is To Love What You Do".



Michael Leung

Founder & Management Consultant

Canadian Cybersecurity Inc.

Michael Leung is an experienced leader of governance and risk management in cyber/information security with more than 15 years of senior level management responsibility. He is the founder of CANADIAN CYBERSECURITY INC. and a management consultant - helping businesses and organizations identify, prepare for and mitigate cyber risks by providing counsel and expertise in risk management, strategy, and tactics.

Michael was previously the head of Information Security at a Canadian financial institution for over 11 years, and also an active volunteer and a leader within the local, national and international cyber/information security, IT governance and risk community. He has volunteered on a number of task forces, working groups, and committees for ISACA International, and is also a member of the Institute of Corporate Directors. As a past President and Board chair of the ISACA Vancouver Chapter, he was responsible for the oversight and direction of chapter operations in promoting the practices and the development of professionals in IT risk, governance of enterprise IT, information security management, and IT assurance within the local business and academic community, and chapter membership.

ISACA is a non-profit, global membership association for IT and information systems professionals, and consists of more than 450,000 engaged professionals, more than 135,000 members in 188 countries, including 217 chapters worldwide and offices in both the United States and China.

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Franco Obani

President

Riskope



Sarah Reppchen

Cluster Leader Financial Services Western Canada, Risk Advisory

Deloitte

Sarah Reppchen is leading Financial Services for Deloitte's Risk Advisory practice in Western Canada. She is responsible for supporting Financial Institutions across Western Canada managing the Regulatory and Risk Management challenges, especially Operational Risk creates one of the most imminent challenges. Sarah has over 10 years of experience in the financial services industry, especially in auditing and advising Enterprise Risk Management Functions concerning regulatory compliance in the context of the Basel III framework, as well as Vendor Risk Management Governance, Anti Money Laundering processes and Model Risk Management. Sarah's primary experience was generated on large, complex banks (G-SIBs, D-SIBs), Credit Unions, investment management firms in Canada, Europe and on a global scale.

Sarah has worked with the first, second, and third line of defense to inform on optimization opportunities while meeting regulatory requirements. She worked on behalf of EU Supervisory Authorities (ECB, BaFin, PRA) and supported on managing Regulatory Affairs with Regulators in North America. She was mandated by Regulators to support their audits of large banks concerning operational resilience, governance, development of control frameworks and policies meeting operational risk management and reporting requirements. Sarah qualifies as Wirtschaftspruefer, the German CPA (IFAC compliant).

Yvette Wu

Director, Enterprise Risk Management

Vancity