

# Agile Approaches for Digital Government Services

## DAY ONE PROGRAM AGENDA: TUESDAY, FEBRUARY 9, 2021

10:00 - 10:15 EST



### Welcome and Opening Remarks from the Chair

**Giselle Jean Baptiste, Executive Director, Treasury Board of Canada**

10:15 - 11:00 EST



### Getting Digital Done: Progress at Government of Alberta

**Blair Neufeld, Innovation Lead, Digital Innovation Office, Executive Council, Government of Alberta**

11:00 - 12:00 EST



### Overcoming Barriers to Innovation

**Moderator: Laura Chang, Code for Canada**

**Ebony Sager, Service Canada**



**Andee Pittman, Design Lead, Treasury Board Secretariat, Government of Canada, Lead Designer, User Research Experimentation and Partnerships, Office of the Chief Human Resource Officer**



**Natasha Jetté, Head - Exploration and R&D, Digital Innovation Network (DIN), Digital Services Branch (DSB), Public Services and Procurement Canada / Government of Canada**

**Derek Masselink, Director, Digital Academy, Digital Platforms and Data Division, Ministry of Citizenship Services, B.C Government**

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12:00 - 13:00 EST    Break

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13:00 - 13:45 EST

### Making Data-Driven Decisions

**Yafet Tadesse, Managing Partner, ProxyProject**

## DAY ONE PROGRAM AGENDA: TUESDAY, FEBRUARY 9, 2021

13:45 - 14:30 EST



### **The Agile Procurement Process**

**Syed Hasan, Innovation and Agile Procurement, Public Services and Procurement Canada**



**Jonathan Vinet, A/Senior Director, Innovation Procurement Directorate**

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14:30 - 14:45 EST    Break

14:45 - 15:30 EST

### **Helping Canadians access the CPP Disability Benefit, Employment and Social Development Canada**

**Courtney Claessens, Senior Product Manager, Treasury Board of Canada Secretariat, Canadian Digital Service**

15:30 - 16:15 EST

### **Digital Transformation: Increasing the Velocity of Digital Change in the Public Sector**

**Gil Côté, Digital Transformation Architect, Cancentric Solutions**

16:15 - 17:00 EST



### **Integrating Accessibility Requirements - The Accessible Canada Act**

**David MacDonald, President, CanAdapt**

17:00 EST

**End of Day One**

## DAY TWO PROGRAM AGENDA: WEDNESDAY, FEBRUARY 10, 2021

10:00 - 10:10 EST



### Welcome and Opening Remarks from the Chair

**Giselle Jean Baptiste, Executive Director, Treasury Board of Canada**

10:10 - 11:00 EST



### Competencies for the Digital Age and What You Need to Innovate

**Giselle Jean Baptiste, Executive Director, Treasury Board of Canada**

**Angela Siegel, Faculty of Computer Science, Dalhousie University**



**Wendy Cukier, Director, Diversity Institute, Ryerson University, Professor, Entrepreneurship and Strategy, Ted Rogers School of Management**



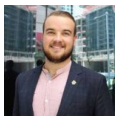
**Val Thomas, Lead, Talent Mobility Strategy / Talent Cloud, Digital Change / Treasury Board of Canada Secretariat / Government of Canada**

11:00 - 11:30 EST



### A Useful Strategic Model for Leveraging Digital Literacy

**Philippe Johnston, President, CIO Association of Canada, Director General, Digital Services Directorate, Transport Canada**



**Andrew Morgan, Master of International Business, Innovation Specialist, Solution Centre, Transport Canada**

11:30 - 12:15 EST



### Case Study

#### Agile Methodology: Case Study - GC Notify

**Bryan Willey, Product Manager, Treasury Board of Canada Secretariat, Canadian Digital Service**

12:15 - 13:00 EST      Break

13:00 - 13:45 EST

### Lessons Learned Implementing DevOps Platform Services at Government of British Columbia

**Justin Hewitt, A/Senior Director of DevOps Platform Services, BCDevExchange**

13:45 - 14:30 EST



### Innovation Tools and Tech for Digital Government: AI, Robotic Process Automation and Blockchain - Challenges and Opportunities

**Melanie Gilbert, Associate Partner, IBM Services - Canadian Public Sector**

14:30 - 14:45 EST      Break

## DAY TWO PROGRAM AGENDA: WEDNESDAY, FEBRUARY 10, 2021

14:45 - 15:30 EST



### **Agile Risk Management**

***Christopher MacDonald, Chief Audit and Evaluation Executive, Public Service Commission of Canada***

***Sheri Ostridge, Chief Audit Executive, Employment and Social Development Canada***

15:30 - 16:15 EST



### **Government Changes required for Agile/Cloud including Q & A**

***Alex Benay, Global Lead, Government Azure Strategy, Microsoft; Former Chief Information Officer, Government of Canada***

16:15 EST

**End of Day Two**