May 4 - 5, 2021 • Virtual Conference

Business Intelligence for the Public Sector





Julie Tillotson RCMP

Jason Gallant Health Canada



Jagmeet Cheema

The Office of the Auditor General of Alberta (OAG)



Doug Mouser Bronson Analytics



Darko Knezevic Metrolinx

INFONEX Professional Development

... and more

Despite the increased implementation of data analytics and the latest advancements in information technology, many Canadian public sector organizations continue to face challenges when it comes to enhancing service delivery, decision making, and organizational performance. Business intelligence has emerged as a tool for structuring vital data into meaningful, insightful and valuable information within an automated environment. Incorporating an effective business intelligence framework can help to overcome the many challenges and roadblocks being faced by the public sector.

Virtual

Conference

Benefits of Attending:

- Optimizing Data and Analytics Investments to Achieve Business Value
- Best Practices for Building a Business Intelligence Program
- Leveraging Data & Analytics to Increase your Budget
- Business Intelligence & Data Security: Opportunity vs. Risk
- Hear case studies from Canada, the U.S., all levels of government, and various spheres for application
- Learn what artificial intelligence means for big data

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DAY ONE PROGRAM AGENDA: TUESDAY, MAY 4, 2021

10:30 - 10:45 EDT



Welcome and Opening Remarks from the Chair

Martin McGarry, President & Chief Data Scientist, Bronson Analytics

10:45 - 11:30 EDT

Integrating Diversity, Equity and Inclusion into your Business Intelligence



Nader Shureih, Vice President, Business Development, Public Sector, Environics Analytics

- Gain deeper insights about different types of diversity in your community using privacycompliant data
- Identify, target and engage with vis-min entrepreneurs and business owners
- Learn more about women affected by the pandemic and how to support them through economic recovery
- Align your mandate with clear KPIs to monitor and measure program and engagement successes

11:30 - 12:15 EDT

Key Business Intelligence Technologies



Darko Knezevic, Enterprise Architecture Specialist & Information Technology Planning, Metrolinx

- Data Storage
- Dashboards
- Reporting
- Data Discovery/Visualization
- Cloud Data Services

12:15 - 13:00 EDT Break

13:00 - 14:00 EDT

Jack of all Trades: Requirements for a Successful Analyst

Julie Tillotson, Intelligence Analyst, RCMP

- Critical Thinking
- Research Skills
- Data Visualization and Organization skills
- Software versatility
- Writing skills
- Presentation and public speaking skills
- Collaboration & support

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DAY ONE PROGRAM AGENDA: TUESDAY, MAY 4, 2021

14:00 - 15:00 EDT

Leveraging BI for Government Enterprises

Jason Gallant, Executive Director, IT Service Delivery, Health Canada

- Examples of BI
- Business & operational considerations
- BI evolution & the importance of data, and challenges for government organizations

15:00 - 16:00 EDT

Journey and Evolution of Data and Analytics

Jagmeet Cheema, Data Analytics Lead, The Office of the Auditor General of Alberta (OAG)

16:00 - 17:00 EDT



Business Intelligence for the Public Sector

Iqbal Syedmohammad, Enterprise Data Architect, Metrolinx

- What is Business Intelligence and Why it is important for Public sector
- What is BI in today's world of Big Data
- 5 key Challenges for BI in public sector
- What is the role of Data Governance in Public sector BI
- What are the key success factors for public sector BI

17:00 EDT

End of Day One

SPONSORSHIP AND EXHIBITION OPPORTUNITIES

Increase your visibility with senior business strategy, technology, analytics, and business intelligence professionals at *Business Intelligence for the Public Sector*. A limited number of sponsorship options are available.

For more information or to check availability, contact our sponsorship department by telephone at 416.507.4202, or by email at sponsorship@infonex.com.

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DAY TWO PROGRAM AGENDA: WEDNESDAY, MAY 5, 2021

10:30 - 10:45 EDT



Welcome and Opening Remarks from the Chair

Martin McGarry, President & Chief Data Scientist, Bronson Analytics

10:45 - 11:45 EDT



Dashboard Fundamentals: The resources you need, the project plan that works and a game plan that empowers you and your team to create an effective and impressive dashboard

Jo-Ann Yewchuk, Business Intelligence Analyst, Edmonton Police Services

- The Project Plan: Why 4 Month Agile Sprints Work
- The Team: The Resource on Your Critical Path and Why You Need to Bring Them in BEFORE the Project KickOff
- Data: The Devil is in the Details and Why Your Stakeholder Will Be Given Homework
- Dashboard Design: Selecting the Correct Graph Takes Time...Lots of Time
- Formatting: Why Navigation and White Space Matters
- Deployment = Training: Implementing a Solid Training Strategy Will Define the Success of Your Project

11:45 - 12:45 EDT



Data for Better Decisions: Building Data Competencies for Business Intelligence

David Wetton, Business Analyst, BC Public Service Guillaume Filion, Innovation Strategist, Connected Communities BC

- People and Culture (Rather Than Technology)
- Organizational Commitment and Alignment (Purple, Red and Green People)
- Data Literacy in the BC Public Service
 - $\circ\,$ What is the Data Literacy Capability Framework
 - How the Capability Framework Was Developed
 - Overview of the Capability Framework
- Data-related Job Families
- Development Pathways and Self-Assessment Tool

12:45 - 13:30 EDT Break

13:30 - 14:30 EDT

Business Intelligence

Abid H. Siddiqui, IT Specialist - ERP Oracle E-Business Suit, Corrections Services Canada, Government of Canada

- BI Concept
- Data Visualization Techniques
- Cloud Computing and Business Intelligence
- Data Visualization through Power BI

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DAY TWO PROGRAM AGENDA: WEDNESDAY, MAY 5, 2021

13:30 - 14:30 EDT



Where BI and AI Initiatives Meet: The New Reality of Data Analytics and How to Plan for Operational Success

Martin McGarry, President & Chief Data Scientist, Bronson Analytics

- Organizations are dipping their toes into Innovation initiatives, Proof of Concepts and AI pilots while BI data operations teams continue their daily toil with little fanfare.
- The foundations of BI are a key factor in the success of any AI initiative
- The change is not just technological but philosophical and must be understood in the C-Level Suite and across your organization
- What should the C-Level leader understand about AI vs BI?
- Join in the discussion on dovetailing these capabilities successfully

14:30 - 15:30 EDT

Analytics to Fight Covid

Gustavo Espinosa, Team Leader & Program Manager, Business Intelligence, Integration, Master Data Management & Quality, City of Brampton

In crisis times such us COVID, information is the most important tool to effectively fight the crisis

Attend to this session to learn how the City of Brampton successfully built in a very short time an impressive Corporate dashboard depicting COVID-19 information, analytics and graphs helping the City senior leadership to manage the crisis, provide accurate updates to media and residents and make informed decisions while day to day things drastically changes. This dashboard is a one-stop-shop for the City's official and senior leadership to quickly see and understand what is happening in the City.

You will also have the opportunity to see the City's Enforcement and Fire divisions COVID dashboard, created within few days to help the City to enforce the Covid rules, understand patterns, decide where to do inspections, where to deploy officers and through location intelligence see geographical patterns and allow Enforcement to notify senior leadership about the Covid inspections activities done in the City.

- Business benefits and over project.
- Demo Corporate COVID-19 Dashboard.
- Demo the Enforcement and Fire COVID-19 Dashboards.

15:30 EDT



Closing Remarks from the Chair

Martin McGarry, President & Chief Data Scientist, Bronson Analytics

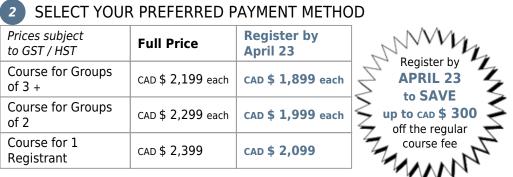
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VIRTUAL CONFERENCE:

Business Intelligence for the Public Sector will be held as a virtual on-line event. Details on how to access and participate in the event will be sent to all confirmed delegates prior to run date.

SPONSORSHIP, EXHIBITION, AND PROMOTIONAL OPPORTUNITIES:

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