

October 5 - 6, 2021 • Virtual Conference

Operational Risk Management

DAY ONE PROGRAM AGENDA: TUESDAY, OCTOBER 5, 2021

10:30 - 10:45 EDT (07:30 - 07:45 PDT)

Welcome and Opening Remarks from the Chair

Andrew Richardson, Managing Director, Simplified Risk Management

10:45 - 11:45 EDT (07:45 - 08:45 PDT)



Keynote

Operational Risk and Resilience

Elspeth Bowler, Managing Director, Operational Risk Division, Office of the Superintendent of Financial Institutions (OSFI)

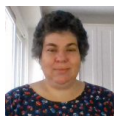
11:45 - 12:45 EDT (08:45 - 09:45 PDT)

The Evolution of Risk Culture at Scotiabank

Lisa Dyal, Senior Manager, Enterprise Risk Culture, Scotiabank

12:45 - 13:30 EDT (09:45 - 10:30 PDT) Break

13:30 - 14:30 EDT (10:30 - 11:30 PDT)



Embedding Risk Culture in a Medium Sized Financial Services Company

Tracey Chinman, Vice President, Operational and Non-Financial Risk, Home Trust Company

14:30 - 15:30 EDT (11:30 - 12:30 PDT)



The Power of Partnership: Optimizing Operational Risk Management by Expecting more from Internal Audit

Kendra Holland, Chief Credit and Risk Officer, connectFirst Credit Union



Rachael Golembuski, Chief Audit Officer, connectFirst Credit Union

15:30 - 16:30 EDT (12:30 - 13:30 PDT)



Identify and Mitigate Emerging Risk

Lekan Akindele, Director, Enterprise Risk Management, American Express Canada

16:30 EDT (13:30 PDT)

Closing Remarks from the Chair

Andrew Richardson, Managing Director, Simplified Risk Management

DAY TWO PROGRAM AGENDA: WEDNESDAY, OCTOBER 6, 2021

10:30 - 10:45 EDT (07:30 - 07:45 PDT)

Welcome and Opening Remarks from the Chair

Andrew Richardson, Managing Director, Simplified Risk Management

10:45 - 11:45 EDT (07:45 - 08:45 PDT)



Risk Governance and Culture

Amédée Prouvost, Senior Advisor, Chapelle, Board Member, Former Chief Operational Risk Officer, The World Bank

11:45 - 12:45 EDT (08:45 - 09:45 PDT)



Operation Risk in Financial Industry: Data Loss Protection and Prevention

Sameer Lal, Associate Director, Operational Risk, RBC

12:45 - 13:30 EDT (09:45 - 10:30 PDT) Break

13:30 - 14:30 EDT (10:30 - 11:30 PDT)

Implementing ORCM Framework for Insurance Firms

Michael Binena, Assistant Vice President, Operational Risk and Controls Management, Aviva Canada

14:30 - 15:30 EDT (11:30 - 12:30 PDT)



Building A Cloud Risk Management Framework in Financial Institutions: The Enterprise View

Narasimham Nittala, Manager, Operational Risk & Technology, Concentra Bank

15:30 EDT (12:30 PDT)

Closing Remarks from the Chair

Andrew Richardson, Managing Director, Simplified Risk Management