

November 23 - 24, 2021 • Virtual Conference

Learn How to Take Advantage of Your Data to Improve
HR Decision Making!

People Analytics & Data-Driven HR

From Solid Foundations to Powerful Prediction

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CONFIRMED PARTICIPANTS INCLUDE:



**Patrick Joseph
Tuason**
HydroOne



Bill Chan
WorkSafeBC



Jason Lawson
**Treasury Board of
Canada Secretariat**



Rob Catalano
WorkTango



Ankit Singh
**Rogers
Communication**

... and more



Professional Development

Data Driven, Game Changing Approaches to Drive Profitability

- Implement data-driven, game-changing approaches to HR that will drive profitability
- Build the mindsets, tool sets and skill sets that will promote invaluable insights through analytics
- Determine the top 5 metrics that will positively impact revenue in your organization
- Develop customized KPIs and analytics for maximum benefit
- Leverage analytics to develop winning compensation packages
- Transform data into visual pictures that demand action
- Drive employee engagement to new heights
- Retain valued employees who might otherwise be out the door
- Reap the rewards of data-driven recruiting
- Leverage people analytics to drive a performance culture
- Use analytics for performance management, training and succession planning

Plus! Learn how to use data analytics for strategic actionable insights on workforce planning, retention, turnover, hiring and more!

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People Analytics & Data-Driven HR

November 23 - 24, 2021 • Virtual Conference

DAY ONE PROGRAM AGENDA: TUESDAY, NOVEMBER 23, 2021

10:30 - 10:45 EST



Welcome and Opening Remarks from the Chair

Jill Birch, CEO and Founder, BirchGrove Inc.

10:45 - 11:30 EST



Tackling Wicked Problems in People Management Using a Multi-Disciplinary Approach

Jason Lawson, Director, Experimentation and Partnerships, Treasury Board of Canada Secretariat

- Why is experimentation in HR important and how is it different?
- The value of human-centred design
- Behavioural science in HR?
- Multi-disciplinary teams - finding the right people to carry it out
- Putting it all together

11:30 - 12:15 EST



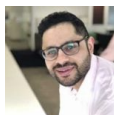
People Analytics to Influence the Assessment of Performance & Potential at Rogers

Ankit Singh, Senior Analyst, People Analytics, Rogers Communication

- Choosing the right metrics
- Addressing Barriers to assessment
- Building capabilities for HRBPs
- Monitoring progress
- Communication and Roll-out

12:15 - 13:00 EST Break

13:00 - 13:45 EST



The Art of the Possible with Unstructured Data

Arjun Asokakumar, Director, Data Science & People Analytics, RBC

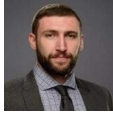
- What is unstructured data and why is it important?
- Introduction to Text Analytics and typical HR use cases
- Approaches to Text Analytics and Natural Language Processing (from dictionaries to neural networks)
- Tips on how to get started
- Building your roadmap for the possible

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DAY ONE PROGRAM AGENDA: TUESDAY, NOVEMBER 23, 2021

13:45 - 14:30 EST



Advanced People Analytics: Nuanced Interpretation

Ilia Maor, Manager, HR Technology & Analytics, The Regional Municipality of York

This presentation will focus on: The accurate interpretation of common HR data and people metrics to inform decision making, and the potential adverse effects of misinterpretation

The session will provide practitioners with a better understanding of common challenges with metrics like span-of-control, turnover, churnover, retirement data, time-to-fill, etc, and equip them with critical insight about how to interpret HR data within their own context.

14:30 - 15:30 EST



Emergence Leadership in a Disruptive World

Jill Birch, CEO and Founder, BirchGrove Inc.

It's hard to imagine a world before the pandemic: remember back to January 2020 when life seemed so simple? As leaders pivot between "what was", "what is" and "what will be" visions, missions and values are being recast, strategy re calibrated and team strength tested. Leaders are assessing where the biggest gaps exist, technically, functionally and structurally. This means different kinds of behaviour and fresh ways of leading will be needed as we emerge from the pandemic.

Relational leadership is a new way to think about *how* we lead in these disruptive times. When we better understand how leadership happens, relationships improve, costly missteps are avoided, and goals more quickly achieved. Alignment and accountability are crystalized. Decisions become less reliant on what we take for granted and more evidence based. The *7 Stepping Stones of Relational Leadership* is a collaborative framework designed to help leaders make the leap to greater self-awareness and appreciation of the insights and views of others.

Based on ten years of research, Dr. Jill Birch has designed a framework that will empower you to create real and meaningful change, enhance communication, spark authentic collaboration, and integrate new perspectives that spark innovation. Join this energizing keynote address to learn how relational leadership will inspire, motivate, and embody new ways to think about how we lead, how we develop ourselves - and others - as leaders.

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15:30 - 16:30 EST



Enabling a Data-Driven Culture in HR

Bill Chan, Senior HR Advisor, People & Culture Analytics & Reporting, WorkSafeBC

We have heard some great presentations today about using data to tackle HR issues as well as applying some advanced techniques to that data, but how did today's speakers and their organizations get to this point? How did they embrace a data-driven culture? What even is a data-driven culture, for that matter, particularly in relation to HR? Do you have a data-driven culture already, and if not, how and why should you promote one? Let's take a step back to explore data-driven cultures, how to excite your HR team about the possibilities of data, and some ideas to strengthen their data literacy.

16:30 EST



Closing Remarks from the Chair

Jill Birch, CEO and Founder, BirchGrove Inc.

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DAY TWO PROGRAM AGENDA: WEDNESDAY, NOVEMBER 24, 2021

10:30 - 10:45 EST



Welcome and Opening Remarks from the Chair

Zac Nichol, Senior Consultant, MNP Digital

10:45 - 11:45 EST

Moving from Dashboards to Decisions

Tony Bennett, Executive Director, HR Analytics & Planning, Alberta Health Services

This presentation will provide insight to AHS' HR Analytics team's evolution through the COVID crisis. You will see how AHS went from relying on workforce data and metrics to needing an integrated view of its workforce - now and in the future. Our discussion will include reviewing how operational needs through COVID required solid data and dashboards, but soon relied on integrating workforce analytics with operational and public health projections and models

11:45 - 12:45 EST



Your Employee Voice Strategy's Role in Collecting Key Data to Improve the Employee Experience

Rob Catalano, Chief Engagement Officer, WorkTango

Understanding what is important to employees and what motivates them has never been more critical to keeping your organization on track. Improve your employee engagement, productivity and retention with a data-driven approach. Gain actionable insights to develop a strategy for your Voice of the Employee program by:

- Why focusing on a better Employee Voice strategy is important in today's changing workforce
- The evolution of Employee Voice, and why certain methods are outdated and no longer adequate on their own
- Learning trends of how companies are shifting their Employee Voice approach
- How great organizations are leveraging employee voice data towards behaviour change

12:45 - 13:30 EST Break

13:30 - 14:30 EST

Organizational Network Analysis in Action: Applying Organizational Network Analysis (ONA) Insights to Improve how Business Teams Work at Eaton

Mei Kim, Global Leader, Strategic Workforce Planning & Workforce Insights, Eaton

How actionable are insights from ONA? These are questions we often get challenged with as People Analytics Practitioners, especially as ONA evolves to become a core capability within a people analytics function. In this session, we describe how we positioned ONA as a means to uncover insights that help improve the way business teams work with each other, ensure onboarding success with start-up teams, and quite simply, how teams build accountabilities within their roles. The 2 key take-aways from this session are (1) How to build the case for ONA with your business (2) Deliver ONA insights that inform actions to improve business results.

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14:30 - 15:30 EST



Building and Implementing an HR Analytics Team in Smaller Organizations

Zac Nichol, Senior Consultant, MNP Digital

While the future is never certain, HR executives and practitioners recognize that analytics will play an increasingly important role in decision making of their organizations. From the ability to clearly understand what has happened, to the capability to provide prescriptive action to managers regarding what should happen, analytics is a key resource to any HR organization. This session will help you gain insight into the power of analytics and the contribution it can make to the organization even if you are starting with minimal resources and people.

- Build an HR analytics function when resources are limited
- Learn how to gather data and ensure that it's uniform, accurate and consistent
- Set goals and KPIs to ensure HR processes are completely fact-based and aligned to your organization's way of thinking
- Explore what makes people analytics different from other analytic fields

15:30 - 16:30 EST



Agility in People Analytics: Relevant & Timely Analytics Outcomes that Drive Value and Business Engagement

Patrick Joseph Tuason, Manager, HR Reporting & Analytics, HydroOne

- Importance of Business Relevance in in People Analytics
- Time and agility is a key factor that we tend to overlook
- What is 'agile' and how can it be applied in People Analytics
- Minimum Viable Product
- Iteration
- Stakeholder engagement
- Demonstrated value

16:30 EST



Closing Remarks from the Chair

Zac Nichol, Senior Consultant, MNP Digital

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Full Name _____ Title _____

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Name of Approving Manager _____ Title _____

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City _____ Province _____ Postal Code _____

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2 SELECT YOUR PREFERRED PAYMENT METHOD

Prices subject to GST / HST	Full Price	Speaker's Discount
Course fee per delegate	\$ 2,399	\$ 1,699

* *Speaker's discount is a special pricing for the course, only for the speaker's network.*



Method of Payment: VISA MasterCard Cheque enclosed, payable to INFONEX Inc.

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VIRTUAL CONFERENCE:

People Analytics & Data-Driven HR will be held as a virtual on-line event. Details on how to access and participate in the event will be sent to all confirmed delegates prior to run date.

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CANCELLATION POLICY:

Substitutions may be made at any time. If you are unable to attend, please make cancellations in writing and email to register@infonex.com or fax to 1.800.558.6520 **no later than November 9, 2021**. A credit voucher will be issued to you for the full amount, redeemable against any other INFONEX course and which is valid for twelve months (one year) from the date of issue.

Registrants who cancel after **November 9, 2021**, will not be eligible to receive any credits and are liable for the entire registration fee.

Confirmed registrants who do not cancel by **November 9, 2021** and fail to attend will be liable for the entire registration fee.

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