

Operational Risk Management

DAY ONE PROGRAM AGENDA: TUESDAY, OCTOBER 25, 2022

10:30 - 10:45



Welcome and Opening Remarks from the Chair

Katherine Macpherson, Associate Partner, Canadian Operational Risk and Resilience Leader, Ernst & Young LLP

10:45 - 11:45

Third Party Risk Management and Resilience

Elsbeth Bowler, Managing Director, Operational Risk Division, Office of the Superintendent of Financial Institutions (OSFI)

11:45 - 12:45



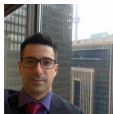
Achieving Enterprise Resilience

Katherine Macpherson, Associate Partner, Canadian Operational Risk and Resilience Leader, Ernst & Young LLP

Pranathi Praveen, Senior Manager, Financial Services Consulting, Ernst & Young LLP

12:45 - 13:30 Break

13:30 - 14:30



AI Risk Management for Financial Institutions

Isaac De Souza, Artificial Intelligence & Emerging Technology Risk Officer, BMO Financial Group

14:30 - 15:30



Operational Risk Management in Financial Institutions

Sameer Lal, Associate Director, Operational Risk, RBC

Operational Risk Management

October 25 - 26, 2022 • Pre-Conference Workshop: October 24, 2022 • Toronto, Ontario

DAY ONE PROGRAM AGENDA: TUESDAY, OCTOBER 25, 2022

15:30 - 16:30



Risk Response Strategies

Corina Farbacher, Chief Governance and Risk Officer, Corporate Secretary, Affinity Credit Union

16:30



Closing Remarks from the Chair

Katherine Macpherson, Associate Partner, Canadian Operational Risk and Resilience Leader, Ernst & Young LLP

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DAY TWO PROGRAM AGENDA: WEDNESDAY, OCTOBER 26, 2022

10:30



Welcome and Opening Remarks from the Chair

Katherine Macpherson, Associate Partner, Canadian Operational Risk and Resilience Leader, Ernst & Young LLP

10:30 - 11:30



Op Risk Reimagined: Making ORM the 'Sexy' Place to Be

Katherine Macpherson, Associate Partner, Canadian Operational Risk and Resilience Leader, Ernst & Young LLP

Alexandra Lee, Executive Director, Learning Labs, Ernst & Young LLP

11:30 - 12:30



2B or Not 2B: A Case for Line 2B

Beth Armstrong, Manager, Global Operational Risk Management, Manulife

12:30 - 13:15 Break

13:15 - 14:00



Compliance Risk Lifecycle

Naveen (Hossain) Maher, Global Senior Compliance Consultant, Sionic

14:00 - 15:00



Operational Risk and Financial Reporting Risk

Mandeep Mangat, Chief Control Officer, HSBC Bank Canada

15:00 - 15:15 Break

15:15 - 16:15



The Future of Operational Risk

Amala Selvaraj, Senior Vice President, Internal Audit QA - Risk, Treasury, & Finance, Citibank

16:15



Closing Remarks from the Chair

Katherine Macpherson, Associate Partner, Canadian Operational Risk and Resilience Leader, Ernst & Young LLP

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PRE-CONFERENCE WORKSHOP PROGRAM AGENDA: MONDAY, OCTOBER 24, 2022

13:00 - 16:00



Pre-Conference Workshop

Operational Risk 101

Katherine Macpherson, Associate Partner, Canadian Operational Risk and Resilience Leader, Ernst & Young LLP

Sachin Baviskar, Senior Manager, Enterprise Risk Services, Ernst & Young LLP

16:00

End of Pre-Conference Workshop