#### May 16 - 17, 2023 • Virtual Course

Learn How to Take Advantage of Your Data to Improve **HR Decision Making!** 



# **People Analytics & Data-Driven HR**

From Solid Foundations to Powerful Prediction

#### CONFIRMED PARTICIPANTS INCLUDE:



**Zac Nichol MNP Digital** 



**Tony Bennett** Alberta Health Services



Riaz J. Kara Canada Mortgage and Housing Corporation



Ilia Maor York Region (The Regional Municipality of York)



**David Weiss Weiss International** 

... and more



#### Data Driven, Game Changing Approaches to Drive Profitability

- Implement data-driven, game-changing approaches to HR that will drive profitability
- Build the mindsets, tool sets and skill sets that will promote invaluable insights through analytics
- Determine the top 5 metrics that will positively impact revenue in your organization
- Develop customized KPIs and analytics for maximum benefit
- Leverage analytics to develop winning compensation packages
- Transform data into visual pictures that demand action
- Drive employee engagement to new heights
- Retain valued employees who might otherwise be out the door
- Reap the rewards of data-driven recruiting
- Leverage people analytics to drive a performance culture
- Use analytics for performance management, training and succession planning

Plus! Learn how to use data analytics for strategic actionable insights on workforce planning, retention, turnover, hiring and more!

**REGISTER TODAY!** 

Call 1.800.474.4829 or Email: register@infonex.com www.infonex.com

May 16 - 17, 2023 • Virtual Course

#### DAY ONE PROGRAM AGENDA: TUESDAY, MAY 16, 2023

10:30 - 10:45 EDT



**Welcome and Opening Remarks from the Chair** 

Zac Nichol, Senior Consultant - Digital Advisory, MNP Digital

10:45 - 11:45 EDT



#### **Modernizing Your Recruitment Strategies Through Data and Analytics**

Nader Shureih, Vice President, Business Development, Public Sector, Environics Analytics

HR Modernization can benefit greatly from the integration of third party data about employees. By linking privacy-compliant, contextual data about your employees, departments and agencies can much better inform recruitment approaches, internal communications strategies, effective employee onboarding, and retention strategies that can increase employee engagement, loyalty and sense of community. This session will take you through how the integration of privacy-compliant data into your organization's ecosystem can enable HR and management to better understand, communicate with, and take action on policies and strategies that benefit both employees and management.

11:45 - 12:45 EDT



#### **Understand Psychological Safety in the Workplace**

David Weiss, President & CEO, Weiss International Ltd.

In our times of uncertainty, organizations need to have psychological safety in the workplace and on their teams. Psychological safety refers to the belief that one can speak up and challenge ideas without fear of being ignored, reprimanded, or humiliated by authority or others in the organization. The pandemic has accentuated the need for workplace psychological safety. Many professionals ask: How can I lead an organization and team where people speak up and share their ideas? Where do I start?

This session, based on the leadership books by Dr. David Weiss and his subsequent work, provides the insights and techniques to enhance psychological safety in the workplace. This insightful and entertaining interactive session will answer the following guestions:

- What is psychological safety and why is it important?
- What can leaders do to enhance the psychological safety of their teams?
- How can you apply the ideas about psychological safety to your work in people analytics?

12:45 - 13:30 EDT Break

May 16 - 17, 2023 • Virtual Course

#### DAY ONE PROGRAM AGENDA: TUESDAY, MAY 16, 2023

13:30 - 14:30 EDT



#### **Talent Acquisition in a High-Turnover Future**

#### Chelsea Dahl, Director, Service Enhancement, Government of Alberta

- Like most other organizations, the Government of Alberta has felt the impact of high turnover and increasing demand for talent and has embarked on a transformation of their recruitment services
- Learn how to measure and understand the factors that impact your organization's talent acquisition landscape and how to leverage that data to inform strategies to meet a highturnover future
- Discover multiple strategies put in place by the Government of Alberta, how they have measured success and how you can adapt and replicate this in your own organization

14:30 - 15:30 EDT



# Data Analytics Don't Lie: 7 Practices to Become a Relational Leader *Jill Birch, Founder & CEO, BirchGrove Inc.*

This presentation will help you develop the skills you need to become a more relational leader. You'll learn how to harness 7 leadership practices that will help you:

- Overcome the 7 deadly derailers that sabotage leaders
- Become more self-aware and compassionate
- Appreciate others' perspectives to make more informed decisions
- Empower the team to accelerate performance
- Become the "guide on the side" who coaches and mentors
- Navigate complexity to avoid costly missteps
- Inspire the team to innovate and transform

Re-ignite your leadership to move from being negatively disrupted to becoming positively daring

Register Now!

May 16 - 17, 2023 • Virtual Course

#### DAY ONE PROGRAM AGENDA: TUESDAY, MAY 16, 2023

15:30 - 16:30 EDT



# Preparing Sheridan HR Grads to Be People Metrics Savvy

Roger Blaesz, HR Reporting Analyst, University of Toronto

With Big Data and Data Visualization tools becoming more important strategically for organizations, Sheridan College is developing one of the first courses to not only teach HR students important People Analytic concepts and measures, but also shows them how to create, show and share those metrics with a Data Visualization Tool (Tableau Prep and Desktop). This will make graduate students better prepared to extract, transform and explain an organization's HRIS (and other) based people data

16:30 EDT



#### **Closing Remarks from the Chair**

Zac Nichol, Senior Consultant - Digital Advisory, MNP Digital

#### SPONSORSHIP AND EXHIBITION OPPORTUNITIES

Increase your visibility with senior business strategy, technology, analytics, and business intelligence professionals at *People Analytics & Data-Driven HR*. A limited number of sponsorship options are available.

For more information or to check availability, contact our sponsorship department by telephone at 416.507.4202, or by email at sponsorship@infonex.com.

Register Now!

Call 1.800.474.4829 or Email: register@infonex.com

May 16 - 17, 2023 • Virtual Course

#### DAY TWO PROGRAM AGENDA: WEDNESDAY, MAY 17, 2023

10:30 - 10:45 EDT



Welcome and Opening Remarks from the Chair

Zac Nichol, Senior Consultant - Digital Advisory, MNP Digital

10:45 - 11:45 EDT



# Maximize Your People Analytics Efforts Through Change Management and Systems Leadership

#### Stacey Ileleji, Change Management Specialist, Treasury Board of Canada Secretariat

Have you considered all the factors for rolling out a people analytics program? Everyone says they are on board, funding is secure, data scientists are about to sign the letter of offer, and supporting technology will roll out shortly. How have you structured your path to success?

In this interactive session, we will explore the topics listed below:

- What is change management versus transition management?
- What is systems leadership?
- What story is your stakeholder analysis telling you?
- What are the six universal principles that can make or break your efforts?
- Will your current policies, practices, and organizational culture enable or hamper your peopleanalytics vision, goals, and objectives?

11:45 - 12:45 EDT



#### **Building Analytic Literacy in HR - An AHS Case**

#### Tony Bennett, Executive Director, HR Analytics & Planning, Alberta Health Services

- The ability to work with data is a sought-after employment skill as well as an increasingly necessary asset for global citizens......Numbers are part of HR role
- Data in itself is not valuable at all......workforce measurement is valuable to the extent that it improves vital decisions
- If HR can use sound analytics and measures to draw meaningful conclusions and propose sound solutions it will lead to rational decision making on where we should make investments
- At AHS, we are working to build workforce evidence-based analytics literacy within all areas of HR

12:45 - 13:30 EDT Break

May 16 - 17, 2023 • Virtual Course

#### DAY TWO PROGRAM AGENDA: WEDNESDAY, MAY 17, 2023

13:30 - 14:30 EDT



#### **Bolstering People Insights with HR Service Analytics**

Ilia Maor, Manager, HR Technology and Analytics, York Region (The Regional Municipality of York)

The session will focus on the way HR departments can use HR Service Analytics to improve their understanding of business stakeholder needs and the employee and manager experience

- Establishing HR Support Centres and Shared Services
- Logging and tracking inquiries, issues, incidents, and reports
- Using service analytics to understand and improve the employee and manager experience
- Monitor early indicators around hot topics and announcements
- Identifying areas that could benefit from process improvement, FAQs, guides or business support
- Planning resource capacity based on HR service metrics

14:30 - 15:30 EDT



# Building and Implementing an HR Analytics Team in Smaller Organizations Zac Nichol, Senior Consultant - Digital Advisory, MNP Digital

While the future is never certain, HR executives and practitioners recognize that analytics will play an increasingly important role in decision making of their organizations. From the ability to clearly understand what has happened, to the capability to provide prescriptive action to managers regarding what should happen, analytics is a key resource to any HR organization. This session will help you gain insight into the power of analytics and the contribution it can make to the organization even if you are starting with minimal resources and people.

- Build an HR analytics function when resources are limited
- Learn how to gather data and ensure that it's uniform, accurate and consistent
- Set goals and KPIs to ensure HR processes are completely fact-based and aligned to your organization's way of thinking
- Explore what makes people analytics different from other analytic fields

15:30 - 16:30 EDT



# Data as an Equity Imperative: Build a Culture of Diversity & Inclusion Using Data Riaz J. Kara, Vice President, Social Policy & Equity, Canada Mortgage and Housing Corporation

- Understand the importance of disaggregation in your D&I data
- Use workforce analytics and lived experience to drive business performance
- How have evolving understandings of equity, diversity and inclusion changed the business landscape?

16:30 EDT



#### **Closing Remarks from the Chair**

Zac Nichol, Senior Consultant - Digital Advisory, MNP Digital

Register Now!

Call 1.800.474.4829 or Email: register@infonex.com

www.infonex.com

May 16 - 17, 2023 • Virtual Course

**TELEPHONE:** 1.800.474.4829

REGISTER BY P	•		
PRINT YOUR	NAME AND CO	NTACT INFORMA	TION
Full Name		Title	
Organization			
Telephone ()		ExtFax (_	)
Email address			
Name of Approving Mar	nager	Т	itle
Address			
City	Pro	vince Postal (	Code
Company's main line of	business	Nu	umber of Employees
2 SELECT YOU	IR PREFERRED P	PAYMENT METHO	)D
Prices subject to GST / HST	Full Price	Register by May 12	Register by
Course for Groups of 3 +	CAD \$ 2,299 each	CAD \$ 2,199 each	MAY 12 to SAVE
Course for Groups of 2	CAD \$ 2,399 each	CAD \$ 2,299 each	up to CAD \$ 100 off the regular
Course for 1 Registrant	CAD \$ 2,499	CAD \$ 2,399	course fee
* Groups must registe for group savings.	r together at the sam	e time to be eligible	* * * * * * * * * * * * * * * * * * * *
Method of Payment:	□ VISA □ MasterC	ard   Cheque enclo	sed, payable to INFONEX Inc
Cardholders Name:			
Card Number:		Ехі	p. Date: /
CVV / CSC:	Signature:		
☐ Please check box if y	ou are GST / HST exe	mpt Exemption #	

MAIL:

#### **VIRTUAL COURSE:**

People Analytics & Data-Driven HR will be held as a virtual on-line event. Details on how to access and participate in the event will be sent to all confirmed delegates prior to run date.

#### SPONSORSHIP, EXHIBITION, AND PROMOTIONAL OPPORTUNITIES:

Increase your visibility with senior business strategy, technology, analytics, and business intelligence professionals at People Analytics & Data-Driven HR. A limited number of sponsorship options are available.

Contact our sponsorship department by telephone at 416.507.4202, or by email at sponsorship@infonex.com.

#### **CANCELLATION POLICY:**

Substitutions may be made at any time. If you are unable to attend, please make cancellations in writing and email to register@infonex.com or fax to 1.800.558.6520 **no later than May 2, 2023**. A credit voucher will be issued to you for the full amount, redeemable against any other INFONEX course and which is valid for twelve months (one vear) from the date of issue.

Registrants who cancel after May 2, **2023**, will not be eligible to receive any credits and are liable for the entire registration fee.

Confirmed registrants who do not cancel by May 2, 2023 and fail to attend will be liable for the entire registration fee.

**DISCOUNT CODE: 1427-W** 



INFONEX INC.

330 Bay Street, Suite 1500

Toronto, ON M5H 2S8