October 1 - 2, 2024 • Virtual Course

# Best Practice for Driving Diversity, Equity and Inclusion in the Workplace



#### **CONFIRMED PARTICIPANTS INCLUDE:**



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Adam Benn VHA Home HealthCare

... and more



Expert advice, new and important information. Your guide to the latest issues including:

- Why understanding "privilege" matters.
- Fulfilling the needs and complying with legal rights of transgender employees.
- Proactively managing backlash.
- Auditing human capital and review of HR policies and procedures.
- Potential expansion of federal Employment Equity to include new designated groups.
- Indigenous inclusion in an era of Truth and Reconciliation.
- Accommodating employees with episodic disabilities.

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#### DAY ONE PROGRAM AGENDA: TUESDAY, OCTOBER 1, 2024

10:00 - 10:15 EDT Welcome and Opening Remarks from the Chair

10:15 - 11:00 EDT



#### **Understanding Privilege**

## Indira Naidoo-Harris, Associate Vice-President, Diversity and Human Rights, University of Guelph

- What is privilege?
- What privileges do you bring to equity, diversity, and inclusion (EDI) work.
- Why acknowledging privilege is essential to DEI work.
- Why how we acknowledge our privilege and what we do with it that matters.

11:00 - 11:45 EDT

#### Case Study in Progress and Learning in the Public Sector

- Accomplishing DEI at our organi zation what has worked and what have we learned?
- How we are building resilience, culture, and the power of diversity.
- Engagement & Programs Getting the biggest bang from your buck.
- Learning from mistakes and planning for the future.

11:45 - 12:30 EDT



#### **Proactive Strategies For Responding To Backlash**

### Sandeep Tatla, Global Diversity, Equity and Inclusion Leader, Fasken Martineau DuMoulin LLP

In today's climate, there is a need for an integrated, empathic and data-informed approach to DEI pushback. Resilient strategies may include:

- A holistic approach to DEI.
- Measuring inclusion.
- Evidence-based strategy.
- Positively framing DEI programs.
- Effective communication.
- Regular feedback and monitoring.
- Transparency of process.
- Meaningful engagement with resistors.
- Continuous education.

12:30 - 13:30 EDT Break

13:30 - 14:15 EDT



The IDEALLS Framework: A Comprehensive, Integrated Mental Health Equity Model Nitika Chunilall, Director, Prevention and Promotion Initiatives, Mental Health Commission of Canada

Catherine Willinsky, Manager, Policy and Research, Mental Health Commission of Canada

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#### DAY ONE PROGRAM AGENDA: TUESDAY, OCTOBER 1, 2024



14:15 - 15:00 EDT



#### Federal Employment Equity Act: Task Force Recommendations On Stricter DEI Grace McDonell, Associate, McCarthy Tetrault

- DEI recommendations of 2021 task force to strengthen and modernize Federal Employment Equity Act.
- Potential creation of 2SLGBT+ and Black employees as designated groups in addition to women, aboriginal peoples, persons with disabilities and members of visible minorities.
- Potential increased enforcement and possible fines.
- The need to review, revise and implement new policies around diversity, equality and inclusion (DEI) in the workplace.
- Hefty fines for cases on the misgendering of employees and discrimination complaints.
- Why all employers should comply with Federal Employment Equity Act.

15:00 - 15:15 EDT Break

15:15 - 16:00 EDT



## Understanding The Role Of DEI In Change Management Adam Benn, Diversity, Equity & Inclusion, VHA Home HealthCare

- How to factor DEI into demographic changes.
- Integrating younger and older team members and an increasingly global workforce.
- How can employers support workers at all stages of their careers to support equality and belonging?
- Ensuring that everyone is heard and avoiding systemic biases.
- Reshaping change management and understanding where HR sits in the process of.

16:00 EDT

**End of Day One** 

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#### DAY TWO PROGRAM AGENDA: WEDNESDAY, OCTOBER 2, 2024

10:00 - 10:15 EDT Welcome and Opening Remarks from the Chair

10:15 - 11:00 EDT



#### Indigenous Inclusion in an Era of Truth and Reconciliation

#### Rebecca Chartrand, President & CEO, Indigenous Strategy Alliance

- Systemic racism and discrimination.
- Indigenous-focussed recruitment.
- Training and mentoring.
- Initiatives to create indigenous leadership roles.
- Indigenous culture, traditions and history.

#### 11:00 - 11:45 EDT



#### **Accommodating Employees with Episodic Disability**

## Monique A. M. Gignac, PhD, Scientific Director & Senior Scientist | Professor, Dalla Lana School of Public Health, Institute for Work & Health | University of Toronto

Workers with episodic physical and mental health conditions often struggle when deciding whether to seek support from their workplace and how to get support. This presentation highlights research and new resources related to:

- Worker decisions whether to disclose private health information in the workplace and the factors considered when making a decision.
- Employer perspectives on the challenges of support provision to workers with episodic and invisible disabilities
  - Support needs and strategies.
- New resources, including the Job Demands and Accommodation Planning Tool (JDAPT).

#### 11:45 - 12:30 EDT



#### The Diversity Challenge - Towards Evidence-Based Change

#### Shereen Samuels, Head of Diversity, Equity and Inclusion, Gowling WLG

- Implementing anti-racism training across Canada.
- Collaborating with the Canadian Centre for Gender & Sexual Diversity to expand the firm's probono gender-marker and name-change initiative.
- Executing the firm's Reconciliation Action Plan, launched in 2020.
- Helping the organization build the muscles to engage in sensitive conversations and face nuanced topics head-on.

12:30 - 13:30 EDT Break

#### 13:30 - 14:15 EDT

#### **Understanding Diversity and Intersectionality in Your Organization**

• Intersectionality is the complex, cumulative way in which the effects of multiple forms of discrimination (such as racism, sexism, and classism) combine, overlap, or intersect especially in the experiences of marginalized individuals or groups.

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#### **DAY TWO PROGRAM AGENDA: WEDNESDAY, OCTOBER 2, 2024**

- Cumulative disadvantages and erasure faced by for example women of colour, undocumented women, women with disabilities, women with children, queer and transwomen, and women who live at the intersections of multiple identities.
- What do you need to know about intersectionality in your organization?

#### 14:15 - 15:00 EDT



#### How AI Can Advance The Creation Of A Diverse Workforce

#### Yvonne Zhu, EY

Al is a tool and its impact depends on how it is designed, developed, and deployed. To ensure Al's positive impact on diversity and inclusion, it is essential to have diverse teams of developers and researchers working on Al projects and incorporating ethical considerations throughout the entire Al development lifecycle.

This session will help you understand how AI can:

- Address biases, promote fairness, and enable equitable opportunities.
- Create inclusive design solutions for disabled people and people with different cognitive abilities.
- Make digital products and services more inclusive for all users.
- Provide decision support tools that help reduce bias in human decision-making processes.
- Allow for better accountability and auditing of decisions made.
- Raise awareness about diversity and inclusion issues via Chatbots, virtual assistants, and educational platforms providing information, resources, and training.
- Create personalized experiences and recommendations.
- Auditing Human Capital: Reviewing Policies And Practices To Ensure Dei.

#### 15:00 - 15:15 EDT Break

#### 15:15 - 16:00 EDT

#### Responding To The Needs / Complying With Legal Rights Of Transgender Employees

- Changing needs throughout transition.
- Individualized gender transition accommodation plan.
- Workplace training and education.
- · Gender-neutral facilities.

#### 16:00 - 16:45 EDT

#### **Auditing Human Capital: Reviewing Policies And Practices To Ensure DEI**

- Make sure you review policies and procedures to ensure you do not unintentionally create barriers to your diversity, equity and inclusion goals.
- What policies and procedures to review.
- Problems to be aware of.
- The need for clarification.

#### 16:45 EDT

#### **End of Day Two**

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Driving Diversity, Equity and Inclusion in the Workplace will be held as a virtual on-line event. Details on how to access and participate in the event will be sent to all confirmed delegates prior to run date.

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Substitutions may be made at any time. If you are unable to attend, please make cancellations in writing and email to register@infonex.com or fax to 1.800.558.6520 no later than September 17, 2024. A credit voucher will be issued to you for the full amount, redeemable against any other INFONEX course and which is valid for twelve months (one year) from the date of issue.

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